



## Capability Statement

Management Solutions, LLC (MSLLC) is a national award-winning management consulting firm that specializes in improving organizational performance through proven sustainable solutions, customized to meet our clients' and partners' needs. MSLLC has 3 primary divisions: Engineering & Construction, Healthcare, and IT Solutions Support. We serve clients in the government (Federal & State), non-profit, and commercial sectors.

### Core Competencies

- Program & Project Management
- Organization Excellence & Transformation
- Data Analytics & Informatics
- IT Solutions Support
- Innovation & Quality Improvement
- Research & Evaluation
- Education & Learning
- Strategic Communications & Community Engagement

### What Sets Us Apart

- Over 50% of our staff PMP Certified
- 75% of our staff are Engineers, Average experience 20+ years
- Partnered with USACE HQ to develop project management business process / scheduling specs
- MSLLC Project Management Maturity Model; consistent with PMI
- Lean Six Sigma – Black belt certified
- PMI Agile Certified Practitioner (ACP)
- Certified Scrum Master
- National Reach: Proven track record supporting agencies all across the United States
- Provide real time web-based access to schedule date & reports without additional software & licensing

### Past Performance

<b>Dept. of Health</b>	Department of Health TN -- The MIS EBT Program - Provided project management for State by facilitating communication, managing IJAT of new system, and implementation across the State.
<b>Veterans Health Admin.</b>	Denver VA Medical Center, Aurora: As sub-contractor, provided scheduling expertise on a complex VA hospital project worth \$1.2B.
<b>Dept. of Energy</b>	Oak Ridge National Lab - Provided project controls and earned value (EVMS) support for thousands of design, engineering, construction, IT, scientific research and environmental projects worth over \$5B.
<b>TeamHealth</b>	Performed in project management role and led project teams for several large in-house initiatives.
<b>Dept. of Defense</b>	USACE (Louisville District) - Assisted the District with management of the BRAC Program valued over \$7B.
<b>State of Maryland</b>	Performed Care Transformation Organization activities for Primary Care Providers and CMS Medicare and Medicaid beneficiaries to promote and transform primary care.
Internal Expertise include: Experience with HHS-CMMI Payment Reform Models – including the All-Payer Model System, VHA Community Care, VHA Modernization Assessment, DHA HRO PIO Program.	
For more information on our work with these and other customers, please contact <b>Misty Mayes</b> at: <a href="mailto:MMayes@ManagementSolutionsLLC.com">MMayes@ManagementSolutionsLLC.com</a>	

### Certifications

- Women's Business Enterprise National Council (WBENC), Woman-Owned Business Certification No. 2005125928
- Tennessee Uniform Certification Program (TNUCP), Disadvantaged Business Enterprise. Issued Aug. 8, 2014.
- Governor's Office of Diversity Business Enterprise for the State of Tennessee, Woman-Owned Business Certification No. 022014-02.
- FOCI: Active Facility Code No. 11564

### Awards

- 2017** – Impact Award Young Professionals of Knoxville, Knoxville's Most Impactful Small Business, Knoxville News Sentinel Top Workplace
- 2014 & 2015**– U.S. Chamber of Commerce Blue Ribbon Small Business Award (Top 100 Businesses)
- 2013** – Pinnacle Woman-Owned Small Business Excellence Award, Greater Knoxville Chamber of Commerce
- 2012** – U.S. Small Business Administration National Subcontractor of the Year
- 2009, 2010, 2011, 2012** – Inc. 5000 list of the fastest growing private companies in America
- 2006** – U.S. Department of Energy Woman Owned Small Business Contractor of the Year and Small Business Service Firm of the Year

### Company Data

**8(a) through 2026, WOSB, EDWOSB**  
 DUNS: 123686912 | CAGE Code: 3CNF4 1  
 NAICS: 541611, 518210, 541330, 541511, 541519, 541618, 541690, 541990, 561110, 561210, 561990, 611430, 236220, 237310, 237990  
 GSA Schedule Contract: GS-10F-0284R  
 SINS: 874-1, 874-4, 874-7, 871-7  
 GSA IT Schedule Contract: 47QTCA18DOOOH | SIN: 132-56